

TUESDAY, FEBRUARY 25, 2025 – DAY 1 (La Scala Ballroom)

7:00 AM – 8:30 AM	BREAKFAST
8:30 AM – 8:50 AM	1.01 Opening Remarks Bob Ackerley
8:50 AM – 9:20 AM	1.02 2024 Roadmap and Progress Review Phyllis Tsu
9:20 AM – 9:50 AM	1.03 Customer Application, Vendor Application, and End Use Statement Megan Pedigo and Suchit Malla
9:50 AM – 10:20 AM	1.04 SmithTrade™ System Oscar Almanza and Dipti Katkar
10:20 AM – 10:35 AM	15-MINUTE BREAK
10:35 AM – 11:00 AM	1.05 Elevate Part Search Capability Todd Banker, Fernando Wang, and Eric Lehman
11:00 AM – 11:30 AM	1.06 Deal Xpress Neil Yue and David Rawbone
11:30 AM – 12:00 PM	1.07 Trade Compliance Stephen Villarreal, Thuy Tran, and Megan Pedigo
12:00 PM – 1:00 PM LUNCH BREAK	
1:00 PM – 1:30 PM	1.08 Global Account Management Todd Burke
1:30 PM – 2:00 PM	1.09 Data Integrity McCall Parrish, Lawrence Sun, and Vince Kwon
2:00 PM – 2:30 PM	1.10 Dashboard and Tasks Todd Snow, Michelle Barnes, and Raza Khawaja
2:30 PM – 3:00 PM	1.11 SO Lifecycle Monitoring Don Dao, Stephanie Reyes, and Monica Yao

3:00 PM – 3:15 PM	15-MINUTE BREAK
3:15 PM – 3:35 PM	1.12 Data Science Project Review Eric Lehman
3:35 PM – 4:05 PM	1.13 Data Center Services Parker Deardorff, Phyllis Tsu, Nick Bedford, and Art Figueroa
4:05 PM – 4:35 PM	1.14 Sustainability Mark Bollinger, Vanessa Christabel, and Parker Deardorff
4:35 PM – 5:00 PM	1.15 Day 1 Summary
5:15 PM – 10:00 PM	Dinner – Open Night Attendees are encouraged to network with colleagues and explore the variety of food options in CITYCENTRE .

WEDNESDAY, FEBRUARY 26, 2025 – DAY 2 (La Scala Ballroom)

7:00 AM – 8:30 AM	BREAKFAST
8:30 AM – 8:55 AM	2.01 Operations 2024 Key Initiatives and Progress Art Figueroa
8:55 AM – 9:25 AM	2.02 Transforming Operations Systems: A Look at Recent Enhancements Melissa Ledgerwood and Andrew Ackerley
9:25 AM – 9:45 AM	2.03 LOOP Operations Melissa Ledgerwood, Jenny Nguyen, and Maggie Yu
9:45 AM – 10:05 AM	2.04 Data Center Services and Automation Dipti Katkar and Dale Bahn
10:05 AM – 10:20 AM	15-MINUTE BREAK
10:20 AM – 10:50 AM	2.05 Empowering WorksChain 2025 Melissa Ledgerwood, Ray Castaneda, and Lin Jiang
10:50 AM – 11:25 AM	2.06 AI Solutions: Argus and Future Plans Marcos Garcia, Suchit Malla, Allie Gu, and Anindita Chavan
11:25 AM – 12:00 PM	2.07 Operations Innovations: Robotics, Automation, and More Art Figueroa and Chris Munoz

12:00 PM – 1:00 PM GROUP PHOTO AND LUNCH BREAK

1:00 PM – 1:30 PM	2.08 Next-Generation Learning: Integrating AI Into Smith's Career Pathways Lisa Cairns and Rachael Winfrey
1:30 PM – 2:00 PM	2.09 HR System and Future Planning Denise Halaska and Sumaiya Razak
2:00 PM – 2:30 PM	2.10 Cybersecurity Mike Mercado and Win Nguyen
2:30 PM – 3:00 PM	2.11 New IT Solutions and Technologies Phyllis Tsu, Neil Yue, and Suchit Malla
3:00 PM – 3:30 PM	2.12 AI Solution: SmithGPT Suchit Malla, Francisco Ramos, Jennifer Kabbara, and Todd Banker
3:30 PM – 3:45 PM	15-MINUTE BREAK
3:45 PM – 4:30 PM	2.13 Open Discussion
4:30 PM – 5:00 PM	2.14 Closing Remarks Bob Ackerley
5:00 PM – 5:15 PM	Traveler Shuttle Departs From The Moran Shuttles will take travelers from The Moran to the Milestone Anniversary Party.
5:30 PM – 9:30 PM	Smith Milestone Anniversary Event and Dinner (All Attendees) Clay Road Operational Headquarters 8820 Clay Road, Suite 200 Houston, TX, US 77080
8:30 PM – 9:00 PM	Traveler Shuttle Departs From Clay Road Shuttles will take travelers back to The Moran.